



# Digitoll is here

What does the new law mean and how should you prepare?

Example. Border crossing by truck using Digitoll



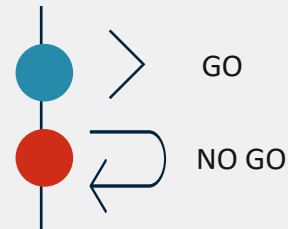
Data to Customs



Risk assessment



Border crossing



## What is Digitoll?

Digitoll is Norwegian Customs' concept for digitising all customs processes to comply with EU customs legislation. This enables those involved in the transport of goods to meet the four information requirements with digital and automated information processing. It means that all goods imported into Norway must be declared before crossing the border.

A manifest is required, covering all goods to be imported into Norway. The manifest can only be provided by an authorised operator. Digitoll is available for all modes of transport (road, air, sea and rail).

## GO or NO GO

When Norwegian Customs receives and processes the information digitally, before or at the border crossing, they give the transport or the consignment the status "no inspection on arrival" or "inspection on arrival".

## The direct transport scheme ends with Digitoll.

Currently, goods can go straight to the consignee and be declared up to 10 days after crossing the border. This will change when Customs switches to Digitoll. The transition will take place in two stages:

- 15 September 2026: All transport details must be submitted digitally via a Cargo Manifest.
- 1 March 2027: Post-clearance declarations will no longer be allowed. Everything must be declared before crossing the border and submitted via a Cargo Manifest.

## We help you with Digitoll

New customs legislation and the change to the Digitoll concept mean that time-consuming customs processes are eliminated at border crossings, and that goods can be released automatically when information has been sent to Norwegian Customs before crossing the border. Details of the transport can be provided as early as 5 days before the border crossing. Arriving at the border without prior notification will lead to waiting time, extra costs and delays in delivery.



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# We help you with Digitoll



## Cargo Manifest is the key!

To help you through the new changes, we offer the Cargo Manifest service. The manifest is a digital record containing details of the specific consignment. It is based on information we receive from you and/or the carrier. We produce the manifest and submit it electronically to Norwegian Customs. Experience so far with Digitoll shows an average time saving of 20 minutes from not stopping and presenting customs documentation at the border crossing.



## Tips for managing the change:

- Establish clear, written customs procedures.
- Establish a dialogue with your freight forwarder and/or carrier.
- Ensure that the necessary information for the declaration is sent in good time. E.g. procedure code, classification, origin, delivery terms, invoice amount and weight.
- Make sure that all documentation is to hand before declaring.
- Make sure everyone has the necessary expertise.

Want to know more?  
Get in touch with us:



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